



THE 21ST INTERNATIONAL
OPERATIONS & MAINTENANCE
CONFERENCE IN THE ARAB COUNTRIES



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ARTIFICIAL INTELLIGENCE, CHATBOTS, AND CYBER SECURITY: FUTURE OF ASSET MANAGEMENT AND MAINTENANCE

الذكاء الاصطناعي ، وروبوتات الدردشة، والأمن السيبراني:
مستقبل إدارة الأصول وصيانتها

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Workshop Outline

PART 1- INTRODUCTION TO MAINTENANCE AND CODES

PART 2- ARTIFICIAL INTELLIGENCE IN CONCRETE BUILDING MAINTENANCE

PART 3- ADVANCED APPLICATIONS IN ASSET MANAGEMENT

PART 4- CYBER SECURITY AND ASSET MANAGEMENT



PART 1 - OVERVIEW OF MAINTENANCE AND CODES

Cost of Deterioration and Repair

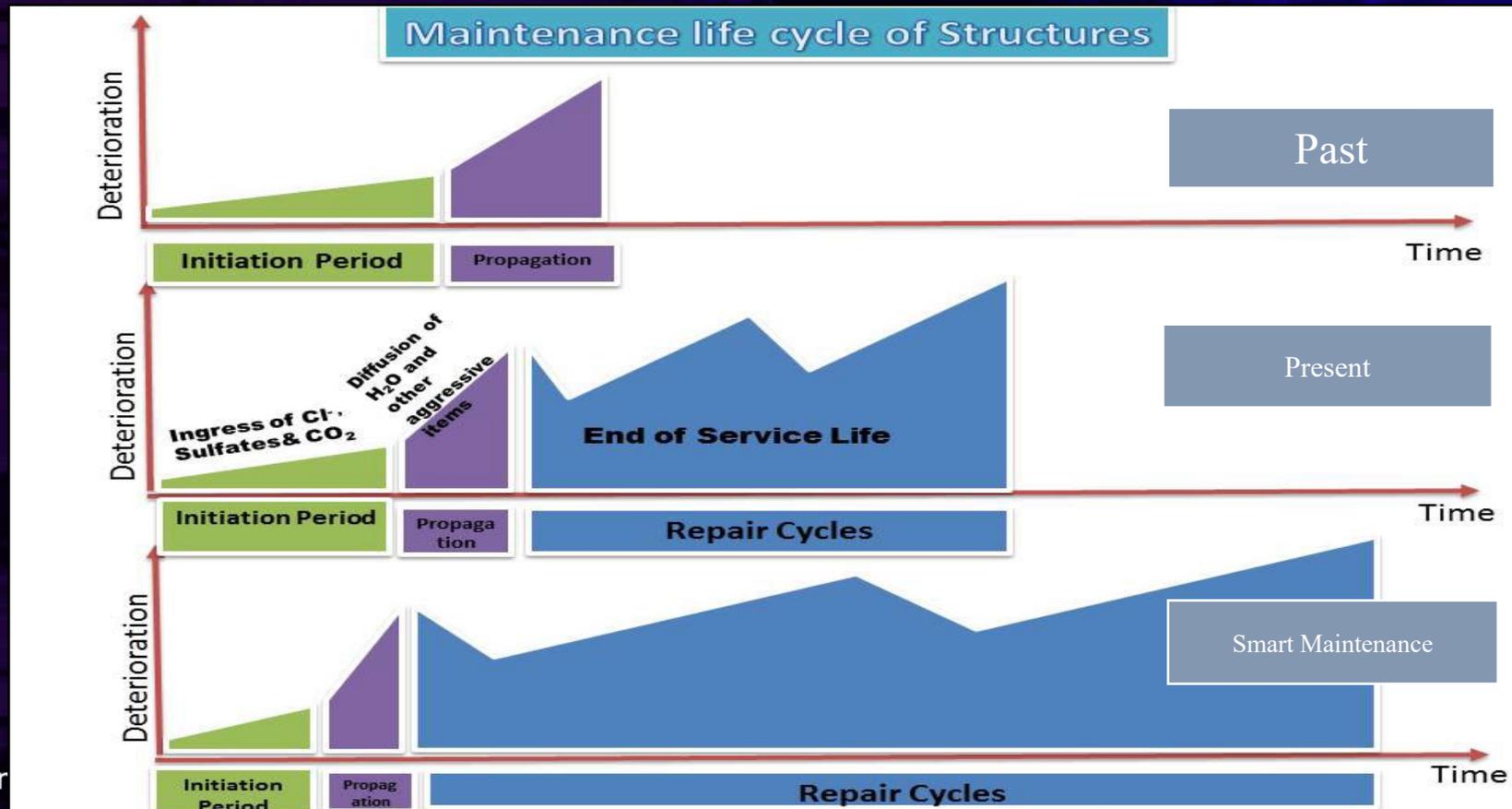
- In the United States conservative estimates of the current cost to rehabilitate deteriorating concrete structures are in the 130 billion dollar range.
- Within Europe it has been estimated that around 50% of the expenditure in the construction industry in Europe is spent on repair, maintenance, and remediation
- It has been estimated that the annual cost of building maintenance, conversion, rehabilitation and refurbishment in the UK is currently in the region of £10 Billion

Corrosion Management

- A comprehensive program for reducing the effects of corrosion to an acceptable level
- Corrosion management includes:
 - Design
 - Construction
 - Operation
 - Maintenance
 - Remediation
 - Assessment

PART 1 - OVERVIEW ON MAINTENANCE AND ITS CODES

Life Cycle Management and Maintenance



Historic Overview of Codes

AN EYE FOR AN EYE AND A TOOTH FOR A TOOTH

THE CODE OF HAMMURABI
2250 BC



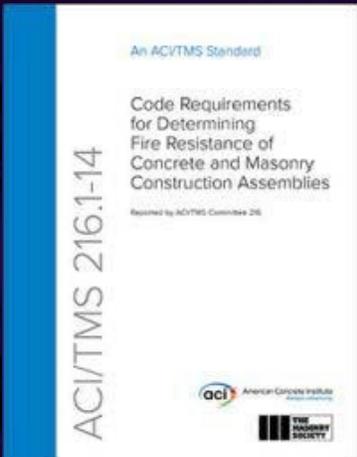
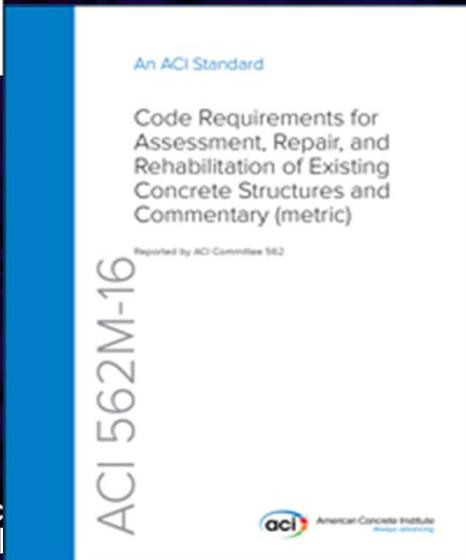
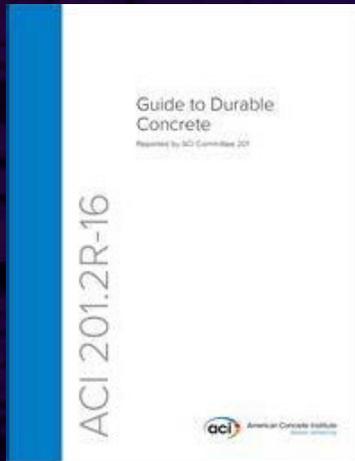
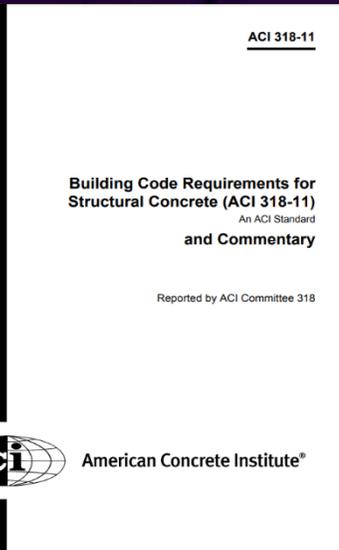
- If a dam broke and subsequent flooding destroyed crops, the laws chalked it up to the negligence of the dam's owner, who had to compensate the farmers who lost crops
- If a house collapses the builder had to be punished and is obliged to compensate the occupants for any damages and losses whether physical or material.



PART 1 - OVERVIEW ON MAINTENANCE AND ITS CODES

ACI Repair Codes

- ACI 201.1R: Guide for Conducting a Visual Inspection of Concrete in Service
- ACI 214.4R: Guide for Obtaining Cores and Interpreting Compressive Strength Results
- ACI 224.1R: Causes, Evaluation, and Repair of Cracks in Concrete Structures
- ACI 228.2R: Nondestructive Test Methods for Evaluation of Concrete in Structures
- ACI 325.13R: Concrete Overlays for pavement Rehabilitation
- ACI 341.3R : Seismic Evaluation and Retrofit Techniques for Concrete Bridges
- ACI 364.1-13T Repair Tech Notes



PART 1 - OVERVIEW ON MAINTENANCE AND CODES

ACI 562M Chapters

Chapter 1—General requirements	} Preliminary Evaluation
Chapter 2—Notations and Definitions	
Chapter 3—Referenced Standards	
Chapter 4—Criteria when using this code with IEBC	
Appendix A—Criteria using this code as stand-alone code	
Chapter 5—Loads, factored load combinations, and ϕ	} Structural Assessment
Chapter 6—Assessment, evaluation, and analysis	
Chapter 7—Design of structural repairs	} Design
Chapter 8—Durability	
Chapter 9—Construction	} Construction
Chapter 10—Quality assurance	

ACI 562M a New Repair Code

- Standardizes industry practice
- Licensed Design Professional (LDP)
- Building inspectors
- Owners
- A stand-alone code or supplements IEBC



TYPES OF MAINTENANCE

1. ROUTINE MAINTENANCE (CYCLIC MAINTENANCE) **30%**
2. PREVENTIVE MAINTENANCE (SCHEDULED MAINTENANCE) **12%**
3. CORRECTIVE MAINTENANCE (EMERGENCY MAINTENANCE) **58 %**



EVALUATION

- Artificial Intelligence (الذكاء الاصطناعي): it is the simulation of human intelligence processes by computer systems, including learning, reasoning, problem-solving, and decision-making.
- Machine Learning (تعلم الآلة): It is a subfield of Artificial Intelligence that focuses on the development of **algorithms and statistical models** that enable computer systems to find patterns and correlation.



PART 2 - ARTIFICIAL INTELLIGENCE APPLICATIONS IN BUILDING EVALUATION

Machine Learning Software's (البرامج الحوسبية)

- Predictive Maintenance is a data-driven approach to predict when maintenance is needed
- Data collection is performed through sensors placed within the concrete structure
- Collected data is analyzed using machine learning to schedule maintenance, assess the risks and optimize the cost.



PART 2 - ARTIFICIAL INTELLIGENCE APPLICATIONS IN BUILDING EVALUATION

Correlation in Non-Destructive Testing Data

- NDT Data can be complex and difficult to interpret especially when concrete properties are included
- Machine learning is an advanced analysis technique way more than standard statistical techniques

Machine learning analysis can find patterns and trends in any data set with great R-squared

- Machine learning techniques simply find correlation between certain **INPUTS** and a desired **OUTPUT**



PART 2 - ARTIFICIAL INTELLIGENCE APPLICATIONS IN BUILDING EVALUATION

Ultrasonic (Pulse Velocity)



ASTM C597: Standard Test Method for Ultrasonic Pulse Velocity Through Concrete



Detecting Cracks, Voids, And Flaws To Find The Damage Pattern



It Can Be Used To Control The Effectiveness Of Repair By Injection Technique.



PART 2 - ARTIFICIAL INTELLIGENCE APPLICATIONS IN BUILDING EVALUATION

Coring Test

- ASTM C42-04: “Standard Test Method for Obtaining and Testing Drilled Cores and Sawed Beams of Concrete”
- The Concrete Society and BS 1881: Part 120 suggest that cores should be kept as short as possible ($l/d = 1.0 \rightarrow 1.2$).
- Correction factors are minimized if the core length/diameter ratio is close to 2.0 and this view is supported by ASTM C42
- Factors that influence measured core compressive strength:
 - Concrete characteristics
 - testing variables (Length/diameter ratio of core, Diameter of core, Direction of drilling, Method of capping and reinforcement)

Partially Destructive Tests

- The most common partially destructive tests are-- pullout,-- pull-off, -- penetration resistance-- break-off, Windsor Probe

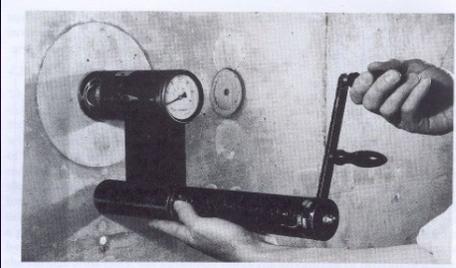
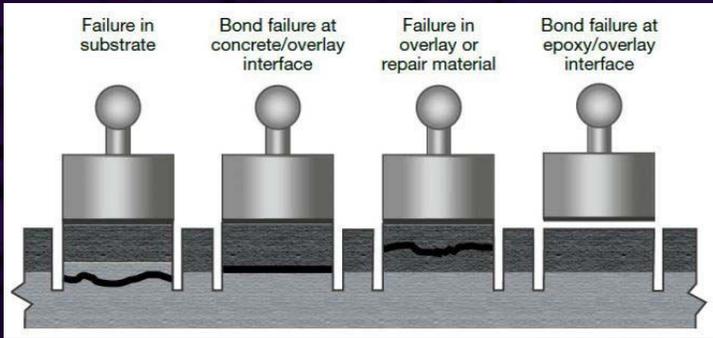


Figure 4.10 Lok-test equipment (photograph by courtesy of Lok-test)

Windsor Probe Test



Method	Standards		Features
	ASTM	BS 1881	
Pull out	C900	207	Existing concrete , high variability
Pull off		207	Existing concrete surface or partially cored
Break off	C1150	207	New construction or Existing concrete

Concrete Sensors (مستشعرات)

- Strain Gauges
- Temperature Sensors
- Humidity/Moisture Sensors
- Acoustic Emission Sensors
- Load Cells
- pH Sensors
- Corrosion Sensors
- Fiber Optic Sensors





PART 2 - ARTIFICIAL INTELLIGENCE APPLICATIONS IN BUILDING EVALUATION

MATLAB Tutorial

- This is an example of machine learning modeling on MATLAB for the prediction of Compressive Strength (MPa) through Pulse Velocity (m/s) Data

	1	2
1	50	
2	52	
3	54	
4	56	
5	58	
6	60	
7	62	
8	64	
9	66	
10	68	
11	70	

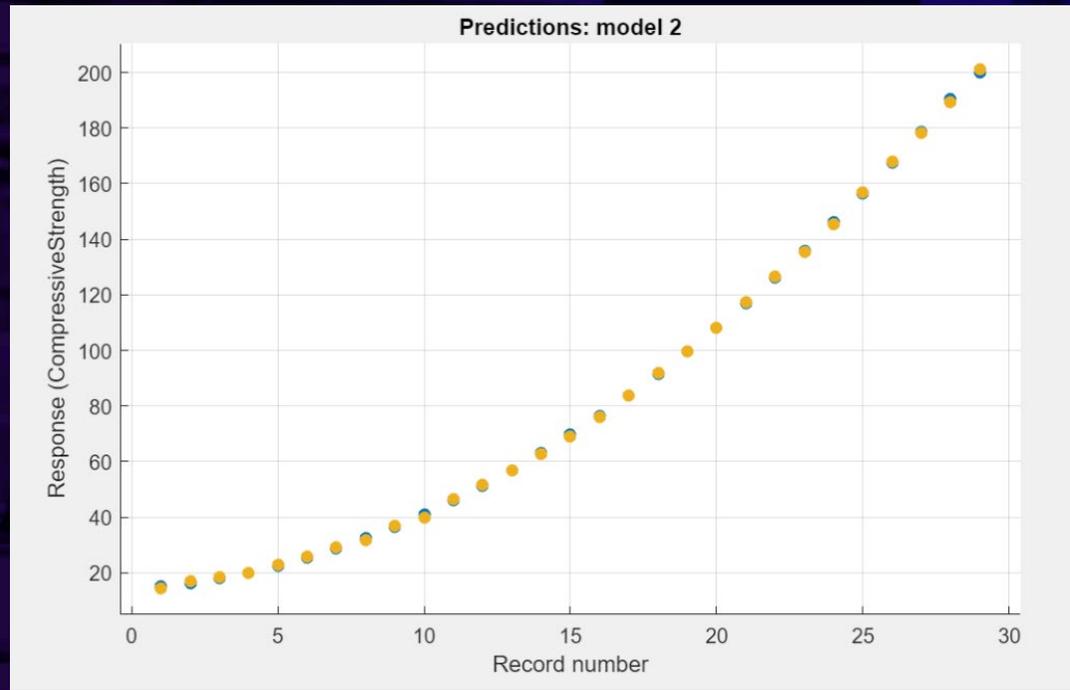
	1	2
1	15	
2	16.3000	
3	18	
4	20.1000	
5	22.6000	
6	25.5000	
7	28.8000	
8	32.5000	
9	36.6000	
10	41.1000	
11	46	

Name ^	Value
CompressiveStrength	29x1 double
PulseVelocity	29x1 double

PART 2 - ARTIFICIAL INTELLIGENCE APPLICATIONS IN BUILDING EVALUATION

MATLAB Tutorial

- The analysis results shows a great accuracy of prediction of compressive strength





PART 2 - ARTIFICIAL INTELLIGENCE APPLICATIONS IN BUILDING EVALUATION

Computer Vision (الرؤيا الحاسوبية) for Image Recognition and Crack Detection

- Image Recognition (تعرف الصورة): it is the process of identifying and classifying objects, patterns, or features within digital images or photographs
- Machine Learning techniques can analyze images for damage and crack detection
- Traditional methods involve manual inspections, which can be time-consuming and labor-intensive.
- Machine learning algorithms can automatically identify cracks in concrete structures



PART 3 - MACHINE LEARNING AND OTHER ADVANCED APPLICATIONS IN ASSET MANAGEMENT

Understanding Asset Management



- The concept of asset management can be applied on any asset
- Financial: Stocks/Mutual Funds/Hedge Funds
- Digital: Media Libraries/Crypto Currency
- Physical: Real Estate/Infrastructure



PART 3 - MACHINE LEARNING AND OTHER ADVANCED APPLICATIONS IN ASSET MANAGEMENT

Structural Health Monitoring (SHM)

- Structural Health Monitoring (مراقبة صحة الهياكل): is the continuous monitoring of a system over time through data collected from preinstalled sensors.
- SHM is an essential part of asset management related to structure and infrastructure.
- Examples of data collected from SHM sensors:
 - Temperature and Humidity
 - Vibration/Acoustic Emission
 - Strain/Stress
 - Crack Width



PART 3 - MACHINE LEARNING AND OTHER ADVANCED APPLICATIONS IN ASSET MANAGEMENT

Natural Language Processing (NLP) and Chatbots like ChatGPT

- Natural Language Processing (معالجة اللغة الطبيعية): is a branch of artificial intelligence that deals with the interaction between computers and humans through natural language.
- An emerged technology that gained much momentum through ChatGPT and other new platforms.
- There are huge potential for such technology in engineering and research

PART 3 - MACHINE LEARNING AND OTHER ADVANCED APPLICATIONS IN ASSET MANAGEMENT



CASE STUDY 1: Monitoring Scour (التعرية) Depth

- a Bridge in Louisiana crossing over the Redwood Creek on LA Highway 67. This bridge, built in 1965 with a length of 91.44 m (300 ft).

[9]

- The study emphasized on evaluating Bridge scour of an existing bridge
- This weakens the bridge supports and may lead to failure

PART 4 - Introduction to Cyber Security

Cyber Security and Asset Management

- Cyber Security (الأمن السيبراني): Cyber Security is the practice of protecting computer systems, networks, and digital information from unauthorized access, cyberattacks, and data breaches.
- Cybersecurity and Asset Management are critical components in the digital age
- As technology evolves, so do the threats and challenges associated with protecting digital assets
- These attacks often aim to access, alter, or destroy sensitive information; extort money from users; or interrupt normal business processes.



PART 4 - Introduction to Cyber Security

Evolution of Cyber Attacks

- **Early Threats:** In the year 2000, viruses and worms like the 'ILOVEYOU' virus were common, causing widespread but relatively straightforward damage.
- **Advancement to Sophisticated Malware:** The mid-2000s saw the rise of Trojans, spyware, and phishing attacks, focusing on stealth and data theft.
- **Rise of Ransomware:** In the late 2000s and 2010s, ransomware such as WannaCry became prominent, encrypting data and demanding ransomware.
- **State-Sponsored Attacks and APTs:** The 2010s brought sophisticated state-backed cyberattacks and APTs, with Stuxnet being a notable example, targeting specific critical infrastructures.
- **AI-Powered Threats:** Currently, the use of AI in cyberattacks, like deepfake technology, represents the latest evolution, creating new challenges in cybersecurity.

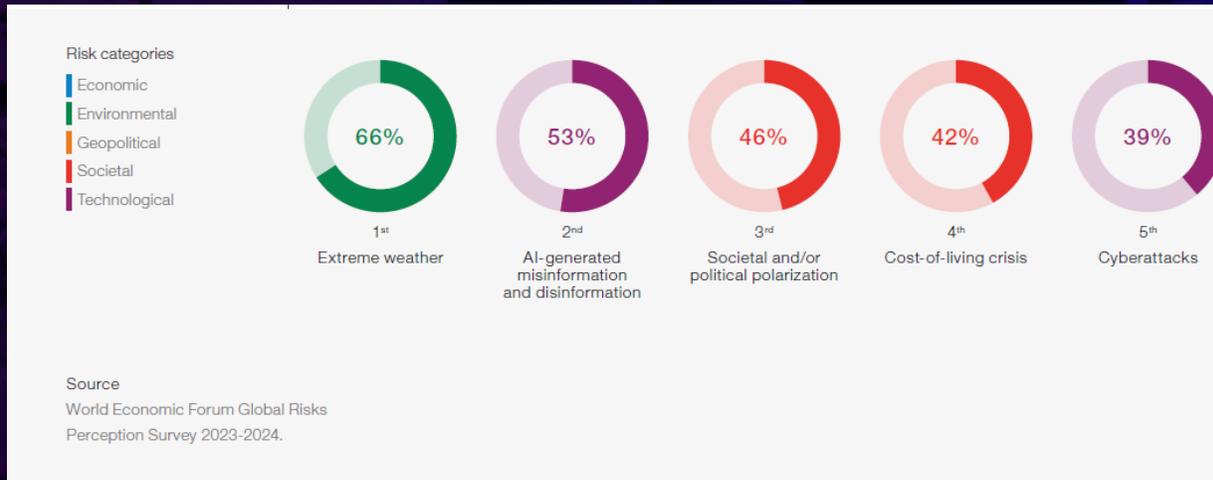


PART 4 - Introduction to Cyber Security

Cyber Security and Asset Management

- Cyber security in asset management refers to the process of tracking and managing the organization's hardware, software, and information resources.
- Cybersecurity aims to protect Hardware assets (like servers and workstations) and Software assets (including applications and operating systems).
- The benefits include enhanced security posture, compliance with regulations
- The main challenges are the rapid technological change and emerging threats that *require* constant vigilance and adaptation to evolving cybersecurity threats.

Conclusion





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PART 4 - Introduction to Cyber Security

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PART 4 - Introduction to Cyber Security

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PART 4 - Introduction to Cyber Security

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